

2nd PUBLIC CONSULTATION MEETING NOTE

ON

PROJECT FOR UPGRADING QUALITY OF HEALTH SERVICE OF SIEM REAP PROVINCIAL HOSPITAL

22nd June 2023, | 08:30 AM – 11:00 AM |

Venue: Svay Dangkum Commune Meeting Hall, Siem Reap City, Siem Reap Province

Participation: Totally 33 people (*Attach in the Excel Participant Name List*)

1. Agenda:

1. Brief Introduction by Mr. Som Piseth, CEO of Sustinat Green
2. Opening Remark by Mr. Hea hav, Chief of Svay Dangkum Commune
3. Project Information Presentation by Ms. Koun Kunnlakanna, Project Team Leader
4. Question and Answer
5. Meeting Recap and Feedback Survey
6. Closing Remark by Dr. Im Sophea, Officer of Disaster and Environmental Health Management Bureau of the Preventive Medicine Department, MoH

2. Stakeholder Meeting

The public consultation was conducted by discussion with group of relevant stakeholders. The consultation was obtained the opinion, concern, suggestion and recommendation from the authority and relevant stakeholder. The result of 2nd public stakeholder consultation is summarized as following table:

Date, Venue	Key Opinion, Concern and Suggestion	Response
On 22 nd June, 2023 (08:30-11:30 am) Svay Dangkum Commune Hall	Brief introduction and consultation meeting objectives and agenda by Mr. Som Piseth, CEO of Sustinat Green 1) Objectives of the 2 nd Public Consultation Meeting are to provide communities in the project area with information about the proposed project, result of the study, anticipate the environmental and social impact of the project, and gather concerns and suggestions from the relevant stakeholders that have joined the meeting 2) The consultation meeting agenda	
	Opening Remark by Mr. Hea Hav Chief of Svay Dangkum Commune – The commune chief expressed his interest in the project for upgrading the quality of health service of Siem Reap province hospital, as this project will provide many benefits to local people especially people living in Siem Reap province, without having to travel far to receive healthcare services, reduces travel cost and saves time. – He asked the participants to be active in the meeting.	
	Project information brief presentation by Ms. Koun Kunnlakanna,	

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	<ul style="list-style-type: none"> - Present information regarding to the SR Provincial Hospital Improvement Project; - Present summary result of the 1st Public Consultation Meeting; - Present the results of the study of existing environmental resources with physical, biological and socio-economic resources of the people in the study villages: Mondol 1, Mondol 2 and Stueng Tmei; - Possible impact on environmental and social - E&SMP impact proposed mitigation - Question and Answer of the project. 	
Question and Answer Session / Issues and Suggestions raised during the meeting		
	<p>Mr. Heng Kea, chief of Mondol 1 village mentioned some suggestions/comments such as:</p> <ul style="list-style-type: none"> - He said that the project to improve the Siem Reap provincial hospital is not affecting the people in his village, and he supported this project because it will make the hospital more spacious and convenient for people to come to receive hospitalization services; - He requested the project owners to help speed up the construction. 	
	<p>Ms. Don Chandika, representative of Mondol 2 village chief declaimed that:</p> <ul style="list-style-type: none"> - She supports the presence of the project; - This SR hospital improving project will be providing a wide range of health services better access to medical services and reduce travel to Phnom Penh city or neighboring countries for medical treatment. 	
	<p>Mr. Chey Sombo, deputy of Stueng Tmei village chief said that he supported the project 100% because the presence of the project has benefited the villagers can access to modern and better medical services near home.</p>	
	<p>Mr. Yan Sambo, a villager of Mondol 1 village, raised suggestion to the hospital to help manage the smoke and odors caused by the burning of medical waste hat seriously disrupt his business, and affected the health of people living nearby.</p>	<p>Mr. Lech Paun, officer of Department of Environment raised a suggestion to the hospital to:</p> <ul style="list-style-type: none"> - Consider the use of steam water to capture the smoke of the incineration to prevent smoke from rising.
	<p>Mr. Chheu Chhoeum, second deputy commune chief of Svay Danglum commune, raised the following comment:</p> <ul style="list-style-type: none"> - It is difficult to find the place to pack the vehicle in the hospital. - However, she added that the presence of the project has benefited the district, such as providing people with access to health services near their homes, better medical services, and 	<ul style="list-style-type: none"> - He added that further studies were needed to determine whether the use of steam could be applying or effective for the medical waste incinerator. - He said that current SR hospital not only incinerated the waste of the hospital itself, but also help incinerated the waste from clinics and private hospitals in the provinces.

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	<p>reducing the cost of travel to medical facilities or travel abroad for treatment.</p>	<p>Mr. Lim Heng, Deputy director of Siem Reap provincial hospital, responded to the concerns, comments, and suggestions of the local authorities and the people:</p> <ul style="list-style-type: none"> – Smoke and odors caused by the burning of medical waste affect people living around the hospital, he used to explain this in the 1st Public Consultation meeting. He also asked JICA or project owners to consider the need and add medical waste management to their plans. – He will consider using steam water to capture smoke from incinerator. – Currently the hospital is constructed the new surgery building, which need to demolish some old buildings and making hospital busier and not have enough space or difficult to park the vehicle. – He also asked for the people’s understanding of the hospital current situation as the hospital is trying it best to serve the people and make improvement.
	<p>Mr. Lech Paun, officer of Department of Environment raised a suggestion to the IESIA consultation team to:</p> <ul style="list-style-type: none"> – For the results of water quality analysis, please help explain the reasons for exceeding some water parameters. – He also thanks to the IESIA study team for conduct a study of environmental and social-economic resources within the 500-meter study radius. – The SR hospital please consider the use of steam water for the incinerator. 	
	<p>Mr. Pho Radina Deputy Head of Department of APSARA National Authority have the following comments:</p> <ul style="list-style-type: none"> – He 100% supports the presence of the project – The hospital is located in the Zone 3: Protected cultural landscapes, but this project is a state development project that provides common benefits and does not affect the protected area of the Apsara Authority, which can be exempted. – He added that please discuss the layout of the new building that plan to construct with the Department of Land Management, Urban Planning and Construction of Siem Reap province. He also stated that the construction of infrastructure from 3,000 m2 up is not under the control of Apsara Authority. 	

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	<p>Mr. Eab BunLoeun Deputy Director of Department of Health has some suggestion:</p> <ul style="list-style-type: none"> – The construction of the new hospital building will require the demolition of some of the old buildings, which will change the function of some of the buildings in the hospital and make it more crowded. Therefore, he also asked for understanding from the people on issue of changing the function of the building. – However, he added that once the project is completed, it will have more modern medical equipment for medical treatment in the hospital. 	
	<p>Closing Remark by Dr. Im Sophea Officer of Disaster and Environmental Health Management Bureau of the Preventive Medicine Department, MoH,</p> <ul style="list-style-type: none"> – He thanks to the participant for active participation and raised the issues, concerns, and comments, which were good input for the study team for further study and evaluation. – This project will provide many benefits to the people, not only the people in Siem Reap, but also the people of the neighboring provinces who come to receive medical services. – It helps to reduce the travel to Phnom Penh city or neighboring countries for medical treatment save time and money. – We will consider further use of steam water to prevent the smoke release from the incinerator. – Finally, he thanked the participants for taking the time to attend this meeting. 	

3. Summary Results of the Meeting

The following are Issues and Suggestions raised during the meeting:

- Smoke and odors from hospital waste incineration are the major problems, making it difficult to do business and affecting people's health.
- Suggest to consider the use of steam water to prevent the smoke release from the incinerator.
- Suggest to discuss the layout of the new building that plan to construct in the hospital with the Department of Land Management, Urban Planning and Construction of Siem Reap province.
- All of the participants are support the proposed project.

Pictures of 2nd public consultation meeting

